

The Illinois Student Debt Assistance Act (the “Act”)

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Computer Systems Institute (CSI) is dedicated to complying with local, state, federal, and accrediting agency regulations. Section 20(a) of The Illinois Student Debt Assistance Act (the “Act”) mandates that higher education institutions have a policy in place to address situations where a student withdraws due to physical or financial hardship. CSI’s Illinois Physical and Financial Hardship Policy aims to minimize the debt owed by students who withdraw under such circumstances, thereby supporting their re-enrollment.

Policy Overview:

At CSI, we recognize the importance of supporting our students' academic persistence and overall well-being. Our commitment extends beyond academic progression, aiming to make a significant impact on our students' lives.

Applicability:

CSI’s Illinois Physical and Financial Hardship Policy applies to Illinois students who completely withdraw from their course enrollment due to substantial financial or physical hardships. These hardships may include, but are not limited to:

- Serious injury or illness of the student
- Chronic illness of the student
- Medical issues of a family member requiring the student to become a part-time or full-time caretaker
- Mental health conditions of the student
- Sudden or ongoing transportation issues affecting the student’s ability to meet course requirements
- Significant increases in living costs
- Other circumstances deemed by the University as causing significant hardship to the student

Procedure for Assistance:

Illinois students experiencing a physical or financial hardship that necessitates a full course withdrawal should contact the Student Affairs department for assistance. When a student is ready to re-enroll, they should again reach out to the Student Affairs department to initiate the process. The department will guide the student in completing the Illinois Student Hardship Attestation form and gathering the necessary supporting documentation. Upon approval, the Student Affairs department will review available payment arrangements for any outstanding balances (if applicable) and remove any applicable late fees.